

We promise

- that you will always get a respectful and professional service in contact with the library.
- that you have full access to the municipal library collection in all our libraries.
- that you can have an influence on the library collection by suggesting a purchase.
- that you can use internet for free in all our libraries.
- that all our libraries can provide books in other languages than Swedish.
- that we, depending on your needs and conditions, will offer suited literature if you have a disability.
- that we will give special attention to children and youths in order to stimulate reading abilities and provide language development.
- That we will offer events for children and adults in our libraries.

We want

- you to follow the libraries policy.
- that you will show respect to other patrons and the library staff.

Biblioteken i Örnsköldsvik

Arkenbiblioteket:	0660-880 20
Bjåsta bibliotek:	0660-26 50 23
Björna bibliotek:	0660-26 54 40
Bredbyns bibliotek:	0660-26 52 32
Husums bibliotek:	0660-26 50 74
Skorpeds bibliotek:	0661-301 04
Trehörningsjö bibliotek:	0662-202 30

You will find contact information and opening hours on our website:

<https://bibliotek.ornskoldsvik.se>



Örnsköldsviks kommun
Samhällsbyggnadsförvaltningen
Kulturenheten

Internet: <https://bibliotek.ornskoldsvik.se>

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Borrowing Policy

The libraries in Örnsköldsvik



ÖRNSKÖLD SVIKS
KOMMUN

INFORMATION ABOUT ÖRNSKÖLDSVIK PUBLIC LIBRARY

Library card

You will need identification to receive a free library card. A personal card is available from the age of six years but children under 16 require parental sponsorship. The card may be used in all local libraries.

Most libraries are automatic and you can check out and check in by your self. You can use your library card or your personal identity number and complete with your pin-code.

A lost card will be replaced on the payment of SEK 20 and on verification of identity. It is important to notify loss of a card so that it can be cancelled and security is maintained.

Personal Data

The borrower's personal data are entered into the record of borrowers, which is common to all public libraries in Örnsköldsvik. Personal information is confidential and will not be disclosed to others.

Loan period

The last due date is shown on your check out receipt. Loans are generally for a period of four weeks. Shorter periods apply for library materials such as magazines, DVD.s, video-games and books in high demand. Language courses may be borrowed for six weeks.

Extending the loan period

You can check due dates and renew loans on the internet:

<https://bibliotek.ornskoldsvik.se>

Renewal is only possible if the borrowed material is not in demand.

Reservations

You can reserve library items on the website or ask the library staff for help. A reserved book is to be collected within five days of advice from the library on its availability. The Library also offers an interlibrary loan service to provide access to material which is not in stock locally. A charge of SEK 20 is made for books and SEK 50 for articles. Books usually arrive within 10-14 days, provided they are in stock at the lending library. Articles usually arrive within a week.

Overdue returns

You are responsible for all items checked out on your card until returned and will be charged for any loss or damage. Your library privileges will be suspended if your unpaid charges are SEK 50 or more.

3 SEK	per day for book/CD/magazine
10 SEK	per day for DVD/video-games/ Expressbook
100 SEK	maximum charge for one item
300 SEK	maximum charge for several items.

Damaged or unreturned material is subject to a charge of:

Book/Audio book	SEK 300
Music CD	SEK 150
DVD	SEK 300
Video-games	SEK 500
Childrens book/ Audio book	SEK 150
Magazine	SEK 50

Reminders

If you do not return borrowed items the library will send you an over-due note. If items are still not returned you will receive a bill. No charge applies to late return of childrens literature. No charge applies to children under the age of sixteen at integrated public and school libraries. A late fee applies to CD's, DVD's and video-games regardless of borrower's age.



Questions or concerns?

If you have any questions or concerns, please contact your library. You can find contact information and open hours on our website.

<https://bibliotek.ornskoldsvik.se>